

1SC GUARDING LIMITED

TITLE: Quality Policy	REF NO: QM 06/5	PAGE: 1 OF 1
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ISSUE: 8			
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Quality Policy Statement

1SC Guarding Limited has elected to operate a formal 'Quality Management' system for ALL activities undertaken, that complies with the (current versions and) requirements of:

Scope

Provision of Security Services for BS10800 (Gold), The Provision of Mobile Security Services (2020), The Provision of Static Site Guarding Security Services (2020), NSI/ACS Passport Specification 01/19, The Provision of Keyholding and Response Services. The Provision of Security Screening Services, The Provision of Labour in the Security and Events Sector.

Demonstrating compliance with

BS 7499:2020 – Provision of Static Site Guarding Security Services, BS 7858:2019 - Screening of Individuals, BS 7984-1:2016 -

Keyholding and Response Services, BS 7984-3:2020 – Provision of Mobile Security Services, BS EN SO 9001:2015 BS 7858:2019 - Screening of Individuals, BS EN ISO 9001:2015 - Quality Management Systems, NSI NCP 111 - Security Screening Services, NSI NCP 119 - Provision of labour in the Security and Events Sector – Quality Management Systems, NSI/ACS Passport Specification 01/19. In addition, we now comply with ISO/IEC27001:2022, audited separately by CQS

This system applies to all aspects of the operation from initial contact with Customers and continues right through to the successful provision of the involved/agreed 'service' levels, thereby addressing both stakeholders' and customers' needs and expectations.

All staff, from senior management down, need to be actively involved and **committed** to this always for this approach to benefit our business. As a result, system compliance should be fundamental in all work undertaken and practiced daily in all activities, wherever the "work environment" may be.

Our 'mission statement' to supplement this is:

"To provide our customers with a reliable and professional service that gives total reassurance and confidence always, whilst targeting continual improvement at all times".

Within this, we aim to provide the necessary resources and to work towards best practice industry standards, resulting in a dedicated professional service to our customers.

To assist in realising this policy in practice, supporting quality objectives have been established. These relate both to the Quality Management system and contractually agreed levels of service. These are monitored for achievement, reported as applicable, and consequently used to drive improvement initiatives relating to the effectiveness of operation and supporting Quality Management 'arrangements' (where appropriate). For those applicable to the Quality Management system, refer to QM 06/9.

This policy and supporting objectives are to be:

Communicated to any new staff upon appointment, during initial training

Advised existing staff by way of discussion/training or briefing and/or copy issue

Permanently displayed on the company premises 24/7 and sent to individuals via email

They may also be supplied to Clients and stakeholders with specifications, in part or in full. Consequently, it is important that ALL staff fully understand and attempt to comply with these specifics always

David Jones
MANAGING DIRECTOR



(Signature)